



To ensure a safe, enjoyable environment for everyone, the information below outlines our guidelines. These are subject to change with or without notice.

- The program is from 9:30am-2:30pm on the days appropriate for the program or **as outlined** by the event that you signed up for.
- Please have your child picked up no later than 2:30pm, or the appropriate pick up time. A \$5 late fee will occur for the first 10 minutes and \$1 each additional minute after.
- The program involves the following schedule that may or may not occur in this order:
 - Art, jumping, stories, games, visitor presentations and mini lessons (such as traveling petting zoos, magicians and more-visitors and mini lessons are not guaranteed).
 - Snack
 - Lunch is approximately from 12:10-12:30pm (for camps)
- Snacks (goldfish & pretzels with drink) and lunch (pizza or chicken nuggets/chips) is provided. If you do not want your child to participate in the lunch or snacks that are provided (when noted so) please provide a sack lunch or snacks that do not require refrigeration, preparation or heating.
- All children must be **fully potty trained** for all programs.
- Group requests may not always be honored based on age restrictions or for safety grouping reasons.
- Each child must bring or wear a pair of socks. **Please do not bring any other personal belongings (other than lunches) as we cannot be responsible for lost or stolen items.**
- **Sorry no refunds or make up days allowed for missed days of camp.** There are no refunds for children that are removed from the program due to any behavior that is harmful to other children, persons or themselves. **Please see our refund/cancellation policy for further details on refunds and cancellations.**
- Please do not bring your child if they are sick. We will not allow children that are sick to be dropped off; any child that becomes ill during the program will need to be picked up as well.
- All children will need to be signed in AND out by approved parent/guardian each day. The sign in/out sheet will be in the lobby or pick up arena. **A photo ID will be required at pick-up.**
- Please send your child in old clothing; although all products we work with are non-toxic water-based products, we cannot guarantee staining will not occur.